

From: Lisa Holden
Sent: Thursday, 11 August 2016 10:43 p.m.
To: Rudy Van Vlerkin
Subject: Pzazz Reference

To whom it may concern

This is a letter of reference is for Rudy and the team at Pzazz Building.

We initially met Rudy at the Home and Living show at the Westpac stadium and invited him among others to price our second storey extension and renovation.

We discovered from the initial pricing that our original plans exceeded our budget. What impressed us about Rudy was his proactive nature in getting our design to fit our budget by finding innovative ways for where we could save money.

It was his proactive nature and the fact that his résumé had included a previous second storey extension that led us to select him as our builder. Indeed we also inspected the workmanship of this previous job and spoke to the owners who were also happy with their work before making our decision.

Our project was challenging involving a 100m² second storey extension in combination with strengthening and changes to the existing level. The logistics were made more difficult due to the fact that it was to be undertaken during the winter months requiring extra attention to waterproofing and sequencing of construction. Despite the cold temperatures and howling winds at our site the team displayed a good attitude and a willingness to get the job done.

As the structural and architectural design was undertaken by us we can report that Rudy and his team not only met our expectations as a client but also our structural and architectural requirements as well.

His team on site were great to get along with and had a real sense of ownership and pride in their work. We were especially happy with their attention to detail. When there were issues to resolve and changes to be made the team got on with it with minimum fuss and a positive attitude. Whilst a lot of house renovations and builds can be a stressful experience we can honestly say we found the experience fun and there was great excitement to watch the project unfold and finally be completed.

As a result of this build we are now the proud owners of a bespoke house and can count the team who built it as among our friends. We would happy recommend the team to anyone undertaking a renovation or extension project.

Kind Regards

Peter and Lisa Holden